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| Luke Fox  |  | **A qr code with a cartoon child  Description automatically generated** |
| About me I am passionate about diagnosing and solving IT issues whilst providing friendly, knowledgeable support and advice. With a unique background prior to my career change in 2021, I utilise the skills I gained through teaching and working with young people, as well as being self-employed, to adapt my communication and make IT accessible for all. I am committed to continually developing my IT skillset and consider learning new expertise a hobby.  |  | <https://foxyflow.github.io/Portfolio/>  **Contact** Luke.davis.fox@gmail.comUnited Kingdom |
| ExperienceICT Support Technicain November 2024 -- Current | St. Peter’s Academy Fenton ManorMaintaining, updating, and leading in academy infrastructure.Created an automated Enrolment System using Python.Developed Sega’s Tower of Power September 2024 – October 2024 | London UKC# Unity (Free demo on Windows)IT Technician and consultant April 2023 – September 2024 | Wellington New Zealand Geeks on Wheels Helping business and individual clients with IT problems. Cleaned out viruses on Windows and Android devices for scam victims.Communicated client led solutions to ensure smooth and efficient resolution Managed system maintenance and upgrades for clients Managed email setup and configuration of routers. Installation of wall mounted TVs and other related hardware.Adjusted communication effectively according to client knowledge and business needs Printer technician September 2022 – April 2023 | Brother Tauranga New Zealand Built and configured industrial printers for businesses.Blockchain software Engineer January 2022 – April 2022 | NFT Flash for Tattoo WorldFixed term contract with small start-up companyCreated an NFT Marketplace e-commence webapp.software consultantAugust 2021 – December 2021 | ManaakiCreated teaching videos which covered how to use Manaaki software, presented Web-builders vs. Web Developers and Taught Python.Previous experience Prior to my career change into Information Technology, I taught Guitar, outdoor pursuits such as teaching skateboarding, and taught High School Mathematics and English NCEA levels. I also worked as a self-employed plasterer.  | Right to workI hold Permanent Right to Work Status in the UK and am currently employed as the ICT Technician for St. Peter’s AcademyEDUCATIONBachelor of Science: Major in Applied Computing University of WaikatoPostgraduate Certificate in EducationUniversity of Waikato Bachelor of Arts: Major in EducationVictoria University, Wellington SKILLSIT Technical Support and advice Issue diagnostics at all levels 1,2,3PythonC and C++C# Object Oriented Web Development (JavaScript, CSS, HTML) Blockchain (Solidity, Hardhat, Truffle)  |